Note: Please contact CSAN® at 1 (800) 267-2726 if your device issue is not solved by the User Guide.

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1 DEVICE CONNECTED TO POWER

When you plug the CSAN® Pronto® AC adapter into the power source, the LED light will turn yellow

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2 DEVICE CONNECTED TO NETWORK

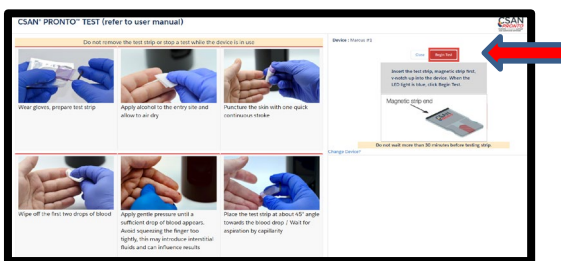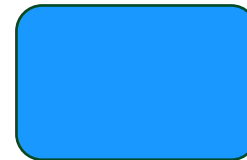When you connect the CSAN® Pronto® to the internet, the LED light will turn green

Note: If the LED light is green but the device is unavailable to run a test, contact CSAN® as it is likely that the network is blocked (firewall).

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3 DEVICE READY TO RUN A TEST

When you insert the test strip into the CSAN® Pronto®, the LED light will turn blue. You can then click Begin Test within the CSAN Patient Care Portal ®

HLS Therapeutics®

CSAN PRONTO
CLOZARIL® (clozapine) SUPPORT AND ASSISTANCE NETWORK

Quick Reference Tool
Maximizing Mobile Connectivity

ℹ **Note:** Please contact CSAN® at 1 (800) 267-2726 if your device issue is not solved by the User Guide.

4 DEVICE RUNNING A TEST

When the CSAN® Pronto® is running the test, the LED light will turn white.

5 DEVICE ISSUE

If the CSAN® Pronto® LED light turns red there is likely a connectivity issue or an issue with the device itself. Verify the internet connection. If this does not resolve, contact CSAN® at 1-800-267-2726 for assistance.

HLS Therapeutics®