

## Patient eligibility for the CSAN® Pronto® service

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## **ASSESS YOUR PATIENT'S ELIGIBILITY**

If your patient is being followed by the CSAN® Support and Assistance Network (CLOZARIL®) he or she is now eligible for the CSAN® Pronto® service.

If **not**, a registration to join the Clozaril® Support and Assistance Network (CSAN®) is required.



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## TO REGISTER A PATIENT, WE INVITE YOU TO USE THE FOLLOWING STEPS:

- 1. The patient's medical team should complete the CSAN® registration form. The **downloadable CSAN® form** can be found on <u>Clozaril.ca</u>. Please complete the following sections of the form in order to register:
  - Section 1: Patient Information + latest CBC Baseline Values WBC and ANC (within last 28 days)
    \*If your patient has revised standards, please notify us.
  - Section 2: Institution and Primary Contact Person
  - Section 3: Community Pharmacist completed, signed and dated
  - Section 4: Physician or Prescriber completed, signed and dated
- **2. Once completed, signed and dated**, fax the CSAN® form to 1-800-465-1312. A confirmation of registration will be faxed to you.
- 3. The CSAN® team will arrange to have the patient's community pharmacist sign the document (section3) and ensure reimbursement of the medication.
- 4. The patient's medical team can then send a prescription for the new medication to the patient's community pharmacy.

The Clozaril® Assistance and Support Network (CSAN®) is available 24 hours a day, 7 days a week to provide support to healthcare professionals. Please do not hesitate to contact us.



1-800-267-2726

